

090147-1

September/October 2009

INTERVIEW STARTED AT
(HH, MM)

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INTERVIEWER ID

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Hello, I am an interviewer for the agency *Factum Invenio* and I am currently conducting a survey about volunteering. By volunteering we mean unpaid work for people other than family or close friends, as well as for the environment. We consider work unpaid even if you get your expenses reimbursed or obtain a symbolic remuneration. I would like to ask you a few questions in this respect. All information you provide will be absolutely confidential and anonymous in its final processed form.

PRESENT CARD A

Q1. First I would like to ask you about voluntary work for voluntary non-profit organizations such as civic associations, foundations or public benefit corporations. Please pick from the following list of voluntary non-profit organizations that or those:

Q1a) in which you are a member

Q1b) to which you have given a financial or material donation over the past 12 months

Q1c) for which you have volunteered over the past 12 months

READ OUT THE OPTIONS, MULTIPLE RESPONSE.

FILTER: IF Q1C = YES, I.E. WORKED DIRECTLY FOR AN ORGANIZATION

Q1x. Please state how many hours you have volunteered for them over the past 12 months.

	Q1A	Q1B	Q1C	Q1X
	MEMBER	DONATION	VOLUNTEER	HOURS
Cultural organizations (singing, dance, music groups, decorative clubs, memorial site preservation, architecture, literature promotion, media, museums, libraries)	1	1	1	<input type="checkbox"/> <input type="checkbox"/>
Sports club or association	2	2	2	<input type="checkbox"/> <input type="checkbox"/>
Traditional leisure clubs (hunters, fishers, gardeners, growers, beekeepers, pet owners etc.)	3	3	3	<input type="checkbox"/> <input type="checkbox"/>
Women's organizations (Women's Union etc.)	4	4	4	<input type="checkbox"/> <input type="checkbox"/>
Youth organizations (Boy scouts, Girl scouts, <i>Pionyr</i> etc.)	5	5	5	<input type="checkbox"/> <input type="checkbox"/>
Other recreation or leisure organizations, associations and clubs (philatelists, collectors, pensioner clubs etc.)	6	6	6	<input type="checkbox"/> <input type="checkbox"/>
Education and research (including school-affiliated parents' clubs or school boards)	7	7	7	<input type="checkbox"/> <input type="checkbox"/>
Health care organizations (rehabilitation, hospices, Red Cross etc.)	8	8	8	<input type="checkbox"/> <input type="checkbox"/>
Social service organizations (assistance to elderly or handicapped people, crisis intervention centre etc.)	9	9	9	<input type="checkbox"/> <input type="checkbox"/>
Organizations protecting the environment or animal rights	10	10	10	<input type="checkbox"/> <input type="checkbox"/>
Volunteer firefighters	11	11	11	<input type="checkbox"/> <input type="checkbox"/>
Organizations protecting rights and interests (civil, women's, consumer, human or minority rights, peace work, humanitarian aid)	12	12	12	<input type="checkbox"/> <input type="checkbox"/>
Political organizations (party, movement, club, association...)	13	13	13	<input type="checkbox"/> <input type="checkbox"/>
Foundations, promotion of volunteering and philanthropy mediation (charities etc.)	14	14	14	<input type="checkbox"/> <input type="checkbox"/>
Churches and religious organizations	15	15	15	<input type="checkbox"/> <input type="checkbox"/>
Trade union	16	16	16	<input type="checkbox"/> <input type="checkbox"/>
Professional or trade association (chamber, union)	17	17	17	<input type="checkbox"/> <input type="checkbox"/>
Another organization similar to the above	18	18	18	<input type="checkbox"/> <input type="checkbox"/>

FILTERING POINT

IF RESPONDENT CHOOSES NO ORGANIZATION AT QUESTION Q1C (I.E. DID NOT WORK FOR ANY), CONTINUE TO QUESTION Q39	→ Q39
IF THE ANSWER IS "YES" AT Q1C POINTS 8 AND 9 (I.E. HEALTH CARE AND SOCIAL SERVICES), CONTINUE TO QUESTION Q2	→ Q2
IF THE ANSWER IS "YES" AT Q1C POINTS OTHER THAN 8 AND 9, CONTINUE TO QUESTION Q5	→ Q5

PRESENT CARD B

Q2. Now I would like to learn more details about your activities in the field of health care or social services. In what kind of health care or social service activities have you volunteered over the past 12 months? By these activities, we do not mean care for family members.

FILTER: IF Q2 = YES, I.E. RESPONDENT STATED HAVING VOLUNTEERED IN THE ACTIVITY

Q2x. And how many hours have you volunteered in it over the past 12 months?

READ OUT ACTIVITIES, MULTIPLE RESPONSE

	Q2	Q2X
	<i>ACTIVITY</i>	<i>HOURS</i>
Advice, including telephone advice and citizens' advice centres	1	<input type="checkbox"/> <input type="checkbox"/>
Crisis and emergency intervention, telephone helplines	2	<input type="checkbox"/> <input type="checkbox"/>
Assistance with everyday functioning, personal assistance (satisfying essential needs such as nutrition or housing, running the household including care for plants and pets, personal hygiene, rehabilitation)	3	<input type="checkbox"/> <input type="checkbox"/>
Cultural-social activities – psychosocial support and mediation of social contact (visiting the ill, conversation, taking people to cultural facilities such as cinemas, concerts, theatres or Christmas markets, for a walk, to music or other cultural performances, discussions, self-help groups)	4	<input type="checkbox"/> <input type="checkbox"/>
Assistance in asserting one's rights and running personal errands, including translation and interpretation, reading and guiding, e.g. taking one to the doctor or to the post office	5	<input type="checkbox"/> <input type="checkbox"/>
Educational activities (including afterschool tutoring, lectures, awareness raising)	6	<input type="checkbox"/> <input type="checkbox"/>
Other leisure activities – camps, recreation, sports, competitions, games, work and arts (crafts, music and art clubs)	7	<input type="checkbox"/> <input type="checkbox"/>
Professional requalification	8	<input type="checkbox"/> <input type="checkbox"/>
Background assistance for social service organizations (administration, website, accounting, translation, fundraising etc.)	9	<input type="checkbox"/> <input type="checkbox"/>
Technical assistance in prevention of infectious diseases (collecting used needles, needle exchange, condom distribution etc.)	10	<input type="checkbox"/> <input type="checkbox"/>
Assistance in collecting material and financial donations for people in need (clothing, food, toys, aids, glasses, books etc.)	11	<input type="checkbox"/> <input type="checkbox"/>
Another activity, specify		<input type="checkbox"/> <input type="checkbox"/>

Q3. For which target group or groups have you volunteered in health care or social services over the past 12 months?

READ OUT, MULTIPLE RESPONSE

People with handicap (physical or mental) or seriously ill	1	<input type="checkbox"/>
People affected by natural disasters or wars	2	<input type="checkbox"/>
Children and youth	3	<input type="checkbox"/>
Families, mothers, women (including families providing care)	4	<input type="checkbox"/>
Elderly and terminally ill	5	<input type="checkbox"/>
People in difficult personal situation or crisis (unemployment, divorce, asset confiscation, violence, grief, crime victimization)	6	<input type="checkbox"/>
Released convicts, prostitutes, delinquents, homeless people	7	<input type="checkbox"/>
Drug addicts (including alcoholics and gamblers)	8	<input type="checkbox"/>
Ethnic minorities, refugees, asylum seekers	9	<input type="checkbox"/>
Another group, specify		<input type="checkbox"/> <input type="checkbox"/>

Q4. In what kind of setting have you volunteered in health care or social services over the past 12 months?

READ OUT, MULTIPLE RESPONSE

One's household	1	
A civic association (e.g., a self-help group, League against Cancer, Life 90)	2	
A crisis intervention centre	3	
A community, a city	4	
Homes for the elderly, student dormitories, social care institutions	5	
Hospitals, hospices, nursing homes	6	
Outreach – on the street etc.	7	
Another group, specify.....		

ASK THE FOLLOWING QUESTIONS OF THOSE RESPONDENTS WHO HAVE VOLUNTEERED FOR AT LEAST ONE VOLUNTARY NON-PROFIT ORGANIZATION.

Q5. Have you volunteered for any of the organizations you mentioned over the past four weeks, too?

Yes	→ Q6	1	
No	→ Q7	2	

Q6. Please estimate the total number of hours you have volunteered for any voluntary non-profit organization over the past four weeks.

WRITE IN DIGITS

..... hours		
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PRESENT CARD C

Q7. How important were the following reasons for your decision to volunteer for a non-profit organization?

ROTATE STATEMENTS

	HIGHLY IMPORTANT 1	QUITE IMPORTANT 2	SLIGHTLY IMPORTANT 3	NOT AT ALL IMPORTANT 4	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9	
a. Being able to help with something that matters to me.	1	2	3	4	8	9	
b. Belief that it is my duty as a citizen.	1	2	3	4	8	9	
c. Opportunity to learn new skills and experience.	1	2	3	4	8	9	
d. Finding a relief from everyday stress.	1	2	3	4	8	9	
e. Opportunity to establish important contacts.	1	2	3	4	8	9	
f. Feeling that people I know need my help.	1	2	3	4	8	9	
g. I simply find it important to help others.	1	2	3	4	8	9	
h. Opportunity to put my skills to use.	1	2	3	4	8	9	
i. Religious belief.	1	2	3	4	8	9	
j. I wanted to devote myself to an interesting activity in my leisure time.	1	2	3	4	8	9	
k. People that are close to me expected me to volunteer.	1	2	3	4	8	9	
l. Opportunity to pay back to the community I belong to.	1	2	3	4	8	9	
m. Sympathy with people who have been less fortunate in their lives than I.	1	2	3	4	8	9	
n. It was simply fun for me.	1	2	3	4	8	9	

Q8. How often have you been volunteering for a voluntary non-profit organization over the past 12 months?

almost daily	1	
every week	2	
at least once monthly	3	
about once in three months	4	
only once or twice	5	
DON'T KNOW, NO ANSWER	9	

Q9. How many non-profit organizations have you volunteered for over the past 12 months?

For one	→ Q11	1	
For two	→ Q10	2	
For three or more	→ Q10	3	

PRESENT CARD A

Q10. What is the field of activity of the non-profit organization you consider the most important in terms of your volunteering?

WRITE IN FIELD USING CARD A

Field:		
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Q11. How often have you been volunteering for that organization over the past 12 months?

almost daily	1	
every week	2	
at least once monthly	3	
about once in three months	4	
only once or twice	5	
DON'T KNOW, NO ANSWER	9	

Q12. How long have you been volunteering for that organization?

ONE RESPONSE. IF VOLUNTEERING FOR MORE THAN A YEAR, ENTER NUMBER OF YEARS IN DIGITS

Less than 6 months	1	
6 months to 1 year	2	
More than a year, write in how many years	<input style="width: 20px; height: 20px; border: 1px solid black;" type="text"/> <input style="width: 20px; height: 20px; border: 1px solid black;" type="text"/>	

Q13. What is the reach of its activity? Is it rather...

a local organization	1	
a regional organization	2	
a national organization	3	
an international organization	4	
DON'T KNOW, NO ANSWER	9	

Q14. When was the organization founded?

Before 1948	1	
During the socialist era	2	
After 1989	3	
DON'T KNOW, NO ANSWER	9	

Q15. How many paid employees does the organization have?

None	→ Q17	1	
Less than 10 employees		2	
10 to 50 employees		3	
More than 50 employees		4	
DON'T KNOW, NO ANSWER		9	

Q16. Are you employed in the organization, even part-time?

Yes	1	
No	2	

Q17. How important do you find it to be a member of the organization?

Highly important	1	
Quite important	2	
Little important	3	
Not at all important	4	
I am not a member	5	
DON'T KNOW	8	
NO ANSWER	9	

PRESENT CARD D

Q18. Which of the following activities **best** describes your unpaid work for the organization?

ONE RESPONSE ONLY

Committee or board membership	1	
Assistance in the organization's operation or in fulfilling its mission (administration, maintenance, organization, collecting donations, fundraising etc.)	2	
Protection, care and advocacy for groups of people, the environment, animals or cultural heritage	3	
Providing services to clients on the premises of the organisation or another institution (including education and awareness raising)	4	
Direct personal help to individuals in their households, on the street etc.	5	
Other	6	
DON'T KNOW, NO ANSWER	9	

PRESENT CARD C

Q19. How important were the following reasons for your decision to volunteer for a non-profit organization?

ROTATE STATEMENTS

HIGHLY IMPORTANT 1	QUITE IMPORTANT 2	SLIGHTLY IMPORTANT 3	NOT AT ALL IMPORTANT 4	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9	
a. It helped me better realize my intentions				1 2 3 4 8 9		
b. It is centred around an outstanding personality				1 2 3 4 8 9		
c. I found people I trust there				1 2 3 4 8 9		
d. It is helping people around me				1 2 3 4 8 9		
e. I identify with its ideology, with the world-view it asserts				1 2 3 4 8 9		
f. I can put my skills to use there				1 2 3 4 8 9		
g. They were able to accommodate my means and requirements				1 2 3 4 8 9		

Q20. How did you learn about volunteering opportunities in this organization? Was it through:

MULTIPLE RESPONSE

Family and friends	1	
A voluntary organization you are a member of	2	
Personal address by members of an organization which was organizing voluntary work	3	
My job or colleagues at work	4	
Information in newspapers, magazines, television or radio	5	
Promotional materials (leaflets, posters, brochures...)	6	
The Internet	7	
Other sources	8	

Q21. Were you deployed in the organization by a volunteering centre?

Yes	1	
No	2	
DON'T KNOW, NO ANSWER	9	

PRESENT CARD E

Q22. Now I am going to read a few statements about the organization for which you are volunteering or which you consider the most important. Tell me how much you agree or disagree with each of them.

ROTATE STATEMENTS

AGREE STRONGLY 1	AGREE 2	NEITHER AGREE NOR DISAGREE 3	DISAGREE 4	DISAGREE STRONGLY 5	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9	
a. I find it important that this organization is organized democratically.					1 2 3 4 5 8 9		
b. Participation in this organization's activities has been a school of democracy for me.					1 2 3 4 5 8 9		
c. I appreciate the opportunity to take part in some of this organization's activities but I rarely go to regular meetings.					1 2 3 4 5 8 9		
d. One can make an important contribution to the organization even by being a passive member.					1 2 3 4 5 8 9		

Q23. Is there a volunteer coordinator (or another person) in charge of assisting and organizing volunteers in this organization?

Yes	1	
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No	2	
DON'T KNOW, NO ANSWER	9	

Q24. Did you go to an interview in this organization before you started volunteering for it?

Yes	1	
No	2	

Q25. Before you started volunteering for it, did the organization request any references, including your criminal record?

Yes	1	
No	2	

Q26. Did you undergo training or another type of targeted preparation before you started volunteering?

Yes	1	
No	2	

Q27. Do you have a contract with the organization?

Yes	1	
No	2	

Q28. Have you got a written volunteer job description from the organization?

Yes	1	
No	2	

PRESENT CARD E

Q29. Once again, I am going to read a few statements about the organization for which you are volunteering or which you consider the most important. Tell me how much you agree or disagree with each of them.

ROTATE STATEMENTS

	AGREE STRONGLY 1	AGREE 2	NEITHER AGREE NOR DISAGREE 3	DISAGREE 4	DISAGREE STRONGLY 5	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9						
a.	In the organization, there is someone with whom I can consult important decisions.					1	2	3	4	5	8	9	
b.	In the organization, there is no one to whom I could confide my personal problems.					1	2	3	4	5	8	9	
c.	In the organization, there are a few people I can talk to when I feel lonely.					1	2	3	4	5	8	9	
d.	Thanks to my work in the organization, I get the opportunity to meet and talk to new people.					1	2	3	4	5	8	9	
e.	Thanks to contact with people in the organization, I have become interested in people who are quite different than I, too.					1	2	3	4	5	8	9	
f.	Thanks to contact with people in the organization, I have become interested in what goes on outside my home, too.					1	2	3	4	5	8	9	

Q30. Do you think this organization is important for the lives of people living in your community?

Agree strongly	1	
Agree	2	
Disagree	3	
Disagree strongly	4	
DON'T KNOW	8	
NO ANSWER	9	

FILTER: IF Q30 = 1 OR 2; OTHERWISE CONTINUE TO Q32

PRESENT CARD F

Q31. If it is then in what sense? The organization...

ROTATE STATEMENTS

	AGREE STRONGLY 1	AGREE 2	DISAGREE 3	DISAGREE STRONGLY 4	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9					
a.	is contributing to a better understanding among local people				1	2	3	4	8	9	
b.	is supporting the local economy				1	2	3	4	8	9	
c.	is helping maintain local social life				1	2	3	4	8	9	
d.	is improving local services				1	2	3	4	8	9	
e.	is strengthening local people's self-esteem and cohesion				1	2	3	4	8	9	

Q32. Looking at the organization for which you are volunteering or which you consider the most important, how many of your co-workers...

ROTATE STATEMENTS

	ALL 1	ALMOST ALL 2	SOME 3	ALMOST NONE 4	NONE 5	
a. are of the same ethnicity as you					1 2 3 5	
b. are of the same gender as you					1 2 3 5	
c. are of about the same age as you					1 2 3 5	
d. have attained about the same level of education as you					1 2 3 5	
e. are of the same outlook on life as you					1 2 3 5	

Q33. Do your friends know about your volunteering?

All of them probably know	1	
Most of them know	2	
Only some of them know	3	
None of them probably knows	4	
I don't have friends	5	CONTINUE TO QUESTION → Q36
DON'T KNOW, NO ANSWER	9	

Q34. Do your friends expect you to volunteer?

Agree strongly	1	
Agree	2	
Disagree	3	
Disagree strongly	4	
DON'T KNOW	8	
NO ANSWER	9	

Q35. How many of your friends are volunteering for a voluntary non-profit organization?

Probably all of them are volunteering	1	
Most of them are volunteering	2	
Only some of them are volunteering	3	
None of them is probably volunteering	4	
DON'T KNOW, NO ANSWER	9	

Q36. Is it important for you to volunteer or have volunteered precisely for a voluntary non-profit organization, or does that rather not matter?

The fact that it is a voluntary non-profit organization is important	1	
It rather does not matter	2	

Q37. In your volunteering for a voluntary non-profit organization, do you use ...

MULTIPLE RESPONSE

A computer	1	
Internet	2	

FILTER: IF RESPONDENT STATED Q37 = 2 (I.E. USES THE INTERNET)

Q38. If yes, for what voluntary activities do you use the Internet?

MULTIPLE RESPONSE

Internal communication within the organization or between its branches (discussion, document sharing etc.)	1	
Communication between the organization and its members, clients or supporters (parents, donors etc.)	2	
Presentation and promotion of the organization or its services and projects vis-à-vis the general public (PR, awareness raising, informing)	3	
Direct service provision (on-line advice etc.)	4	

ASK ALL

Q39. Have you volunteered for an organization other than voluntary non-profit over the past 12 months?

Yes, for a private business	1	
Yes, for a government-owned business	2	

Yes, for an organization of central government	3	
Yes, for an organization of local government	4	
Yes, for another type of organization	5	
No	6	CONTINUE TO QUESTION → Q45

Q40. Over the past 12 months, have you participated on volunteering organized or promoted by your employer?

Yes	CONTINUE TO QUESTION → Q41	1	
No	CONTINUE TO QUESTION → Q42	2	
No, because my employer did not organize or promote any volunteering	CONTINUE TO QUESTION → Q42	3	
No, because I do not have an employer	CONTINUE TO QUESTION → Q44	4	

Q41. Please estimate how many hours you have spent in a volunteer job organized or promoted by your employer over the past 4 weeks.

WRITE IN DIGITS

..... hours		
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Q42. What is the sector of your employer? Is it:

The private sector (a private business)	1	
The government sector (organizations of central or local government, government-financed organizations)	2	
The non-profit sector (a voluntary non-profit organization)	3	
DON'T KNOW, NO ANSWER	9	

Q43. How many employees does your employer approximately have?

1–10	1	
11–50	2	
51–100	3	
101–250	4	
More than 250 employees	5	
DON'T KNOW, NO ANSWER	9	

Q45. Are you currently active in an online discussion group or in an online community?

Yes	CONTINUE TO QUESTION → Q46	1	
No	CONTINUE TO QUESTION → Q49	2	

PRESENT CARD E

Q46. Regarding your activity in online discussion groups or in an online community, how much do you agree or disagree with each of these statements?

ROTATE STATEMENTS

	AGREE STRONGLY 1	AGREE 2	NEITHER AGREE NOR DISAGREE 3	DISAGREE 4	DISAGREE STRONGLY 5	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9	
a. I have someone online with whom I can consult important decisions.	1	2	3	4	5	8	9	
b. I have no one online to whom I could confide my personal problems.	1	2	3	4	5	8	9	
c. Online, there are a few people I can talk to when I feel lonely.	1	2	3	4	5	8	9	
d. Thanks to my online contact with people, I get the opportunity to meet and talk to new people.	1	2	3	4	5	8	9	
e. Thanks to my online contact with people, I have become interested in people who are different than I, too.	1	2	3	4	5	8	9	
f. Thanks to my online contact with people, I have become interested in what goes on outside my home, too.	1	2	3	4	5	8	9	

Q47. Over the past 12 months, have you volunteered for an online discussion group or an online community? In this respect, volunteering might mean, for example, to administer new members, moderate discussions or maintain or develop websites.

Yes	CONTINUE TO QUESTION → Q48	1	
No	CONTINUE TO QUESTION → Q49	2	

FILTER: ASK THOSE WHO ANSWERED "YES" TO Q47

Q48. What is the approximate total number of hours you have volunteered for an online discussion group or an online community over the past four weeks?

WRITE IN DIGITS

..... hours		
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ASK ALL

Q49. Volunteering does not have to be done through an organization or online; one can also volunteer individually, directly in his/her environment. Over the past 12 months, have you helped anybody in your neighbourhood or local community voluntarily while this help was not mediated by an organization?

Yes	CONTINUE TO QUESTION → Q50	1	
No	CONTINUE TO QUESTION → Q55	2	

FILTER: ASK THOSE WHO ANSWERED "YES" TO Q49

Q50. How often have you been helping like this over the past 12 months? Has it been...

almost daily	1	
every week	2	
at least once monthly	3	
about once in three months	4	
only once or twice	5	
DON'T KNOW, NO ANSWER	9	

PRESENT CARD G

Q51. What kind of help was it? Were you helping...

MULTIPLE RESPONSE

an ill or helpless person (people)	1	
a person in need (hungry etc.)	2	
a person/people who were themselves unable to obtain something they were entitled to	3	
a person/people who were oppressed or threatened by someone	4	
in the form of normal neighbour-to-neighbour assistance (housework, garden, groceries, transportation, babysitting, looking after pets, watering the plants etc.)	5	
by caring for everyone's environment	6	
animals	7	
otherwise, specify.....		

Q52. How many hours have you volunteered individually (not through an organization) over the past four weeks?

WRITE IN DIGITS

..... hours		
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PRESENT CARD C

Q53. How important were the following reasons for your decision to volunteer individually in your environment (not through an organization)?

ROTATE STATEMENTS

	HIGHLY IMPORTANT 1	QUITE IMPORTANT 2	SLIGHTLY IMPORTANT 3	NOT AT ALL IMPORTANT 4	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9	
a. Being able to help with something that matters to me.	1	2	3	4	8	9	
b. Belief that it is my duty as a citizen.	1	2	3	4	8	9	
c. Opportunity to learn new skills and experience.	1	2	3	4	8	9	
d. Finding a relief from everyday stress.	1	2	3	4	8	9	
e. Opportunity to establish important contacts.	1	2	3	4	8	9	
f. Feeling that people I know need my help	1	2	3	4	8	9	
g. I simply find it important to help others.	1	2	3	4	8	9	
h. Opportunity to put my skills to use.	1	2	3	4	8	9	
i. Religious belief.	1	2	3	4	8	9	
j. I wanted to devote myself to an interesting activity in my leisure time.	1	2	3	4	8	9	

k.	People that are close to me expected me to volunteer.	1	2	3	4	8	9	
l.	Opportunity to pay back to the community I belong to.	1	2	3	4	8	9	
m.	Sympathy with people who have been less fortunate in their lives than I.	1	2	3	4	8	9	
n.	It was simply fun for me.	1	2	3	4	8	9	

PRESENT CARD H AND KEEP IT TILL Q57

ASK ALL

Q55. Over the past 12 months, how often have you been doing the following?

	NEVER 1	ONCE OR TWICE 2	3-5 TIMES 3	6-10 TIMES 4	MORE THAN 10 TIMES 5					
a.	Using the Internet to obtain information about the activities of a voluntary non-profit organization.				1	2	3	4	5	
b.	Obtaining information about a voluntary non-profit organization directly at its website.				1	2	3	4	5	
c.	Using the Internet to obtain information about volunteering opportunities.				1	2	3	4	5	
d.	Participating in activities organized online by a voluntary non-profit organization.				1	2	3	4	5	

Q56. Over the past four weeks, how many times have you contacted a voluntary non-profit organization through...

	NEVER 1	ONCE OR TWICE 2	3-5 TIMES 3	6-10 TIMES 4	MORE THAN 10 TIMES 5					
a.	personal (face-to-face) contact				1	2	3	4	5	
b.	normal mail				1	2	3	4	5	
c.	telephone				1	2	3	4	5	
d.	Internet/e-mail				1	2	3	4	5	

Q57. Over the past four weeks, how many times have you been contacted by a voluntary non-profit organization through...

	NEVER 1	ONCE OR TWICE 2	3-5 TIMES 3	6-10 TIMES 4	MORE THAN 10 TIMES 5					
a.	personal (face-to-face) contact				1	2	3	4	5	
b.	normal mail				1	2	3	4	5	
c.	telephone				1	2	3	4	5	
d.	Internet/e-mail				1	2	3	4	5	

PRESENT CARD I

Q58. How much do you agree or disagree with each of these statements?

ROTATE STATEMENTS

	AGREE STRONGLY 1	AGREE 2	NEITHER AGREE NOR DISAGREE 3	DISAGREE 4	DISAGREE STRONGLY 5	DON'T KNOW (DO NOT PROMPT) 8						
a.	Volunteers offer something paid professionals cannot provide.					1	2	3	4	8	9	
b.	Volunteers would not be necessary if the government fulfilled all its duties.					1	2	3	4	8	9	
c.	Without volunteer work, our society could not function at all.					1	2	3	4	8	9	
d.	Volunteering enables people to actively participate in a democratic society.					1	2	3	4	8	9	
e.	Volunteers help create a better world.					1	2	3	4	8	9	
f.	Volunteers must be engaged where the government cannot intervene.					1	2	3	4	8	9	
g.	Volunteers show the way of changing a selfish society.					1	2	3	4	8	9	
h.	Eventually, it will turn out even politics can be done better by volunteers.					1	2	3	4	8	9	
i.	Volunteering has a great future in the Czech Republic.					1	2	3	4	8	9	
j.	Volunteers are naïve persons who have no idea somebody else is abusing them.					1	2	3	4	8	9	

Q59. Would you say that the predominant opinion in our country is that:

	AGREE STRONGLY 1	AGREE 2	NEITHER AGREE NOR DISAGREE 3	DISAGREE 4	DISAGREE STRONGLY 5	DON'T KNOW (DO NOT PROMPT) 8						
a.	Every person should volunteer for others at least once in their lifetime					1	2	3	4	8	9	
b.	Volunteering is something one can be proud of					1	2	3	4	8	9	

PRESENT CARD J

Q60. Looking at your life, are there any obstacles or reasons preventing you from volunteering? How important are the following reasons preventing you from volunteering as much as you want?

ROTATE STATEMENTS

HIGHLY IMPORTANT 1	SOMEWHAT IMPORTANT 2	NOT AT ALL IMPORTANT 3	NOT APPLICABLE 4	NO ANSWER 9					
a. Situation at work too demanding				1	2	3	4	9	
b. Nobody asked me to get involved				1	2	3	4	9	
c. I am not interested				1	2	3	4	9	
d. I have health problems				1	2	3	4	9	
e. I am too busy doing other things				1	2	3	4	9	
f. No one will babysit for me				1	2	3	4	9	
g. I have difficulty commuting				1	2	3	4	9	
h. I feel no one would appreciate it				1	2	3	4	9	
i. I do not know where to begin				1	2	3	4	9	

PRESENT CARD C

Q61. Now I am going to ask you about your inclusion in the society. How important do you find these groups as parts of the circle of people you are in touch with?

HIGHLY IMPORTANT 1	QUITE IMPORTANT 2	SLIGHTLY IMPORTANT 3	NOT AT ALL IMPORTANT 4	DON'T KNOW (DO NOT PROMPT) 8	NO ANSWER (DO NOT PROMPT) 9					
family				1	2	3	4	8	9	
neighbours and your current neighbourhood				1	2	3	4	8	9	
friends from the neighbourhood you grew up in				1	2	3	4	8	9	
former colleagues or classmates				1	2	3	4	8	9	
current colleagues or classmates				1	2	3	4	8	9	
another group, specify				1	2	3	4	8	9	

Q62. Approximately how many good friends do you currently have? This means you can act casually in front of them, talk to them about private affairs or ask them for help.

I do not have any	1	
1-2	2	
3-5	3	
6-10	4	
more than 10	5	
DON'T KNOW, NO ANSWER	9	

PRESENT CARD K AND KEEP IT TILL Q66

Q63. Take a look at this card. Generally speaking, would you say that most people can be trusted, or that you can't be too careful in dealing with people?

CIRCLE ANSWER

00	01	02	03	04	05	06	07	08	09	10	99		
YOU CAN'T BE TOO CAREFUL										MOST PEOPLE CAN BE TRUSTED		DON'T KNOW	

Q64. Generally speaking, do you think that most people would try to take advantage of you if they got the chance, or would they try to be fair?

CIRCLE ANSWER

00	01	02	03	04	05	06	07	08	09	10	99		
MOST PEOPLE WOULD TRY TO TAKE ADVANTAGE OF ME										MOST PEOPLE WOULD TRY TO BE FAIR		DON'T KNOW	

Q65. Generally speaking, do you think that people mostly try to help one another, or that they rather care about themselves? Please use this card.

CIRCLE ANSWER

00	01	02	03	04	05	06	07	08	09	10	99		
PEOPLE MOSTLY CARE ABOUT THEMSELVES							PEOPLE MOSTLY TRY TO HELP ONE ANOTHER				DON'T KNOW		

Q66. Take a look at the card and, using the scale from 0 to 10, tell me how much you personally trust the following institutions. 0 means that you do not trust the institution at all and 10 means you trust it completely.

CIRCLE ANSWER ON EACH LINE

00	01	02	03	04	05	06	07	08	09	10	99		
NO TRUST AT ALL										COMPLETE TRUST	DON'T KNOW		

ROTATE STATEMENTS

a. Local administration (the municipality)	00	01	02	03	04	05	06	07	08	09	10	99	
b. Parliament	00	01	02	03	04	05	06	07	08	09	10	99	
c. Regional Assembly	00	01	02	03	04	05	06	07	08	09	10	99	
d. Courts	00	01	02	03	04	05	06	07	08	09	10	99	
e. Central Government	00	01	02	03	04	05	06	07	08	09	10	99	
f. Police	00	01	02	03	04	05	06	07	08	09	10	99	
g. Public administration	00	01	02	03	04	05	06	07	08	09	10	99	
h. Political parties	00	01	02	03	04	05	06	07	08	09	10	99	
i. Voluntary non-profit organizations	00	01	02	03	04	05	06	07	08	09	10	99	

PRESENT CARD L

Q67. What goals should our country pursue during the following 10 to 15 years? On this card, there are some goals different people might prefer. If you had to make a choice, which one of the goals would you consider the most important?

Q68. And which one would you consider the second most important?

NOTE: ANSWER MUST NOT BE EQUAL TO THAT FOR QUESTION NO. 67

ONE RESPONSE IN EACH COLUMN (Q67 AND Q68) ONLY

	Q67.		Q68.	
	1 ST MOST IMPORTANT		2 ND MOST IMPORTANT	
To maintain order in the country	1		1	
To give people more say in important government decisions	2		2	
To fight against price increases	3		3	
To defend freedom of speech	4		4	
NO ANSWER	9		9	

PRESENT CARD M

Q69. Which party would you vote for if the Chamber of Deputies elections took place next week?

ENTER RESPONSE CODE

	○	○
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PRESENT CARD K

Q70. In politics, one often talks about “the left” and “the right”. Take a look at this card and tell me how you would place yourself on a scale from 0 to 10 where 0 means the left and 10 means the right?

CIRCLE ANSWER

00	01	02	03	04	05	06	07	08	09	10	88	99		
LEFT										RIGHT	DON'T KNOW	NO ANSWER		

Q71. There are different ways one might try to improve the situation in the Czech Republic or prevent it from deteriorating. Over the past 12 months, have you done any of the following?

TICK ONE ANSWER ON EACH LINE

YES 1	NO 2	DON'T KNOW 9
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ROTATE STATEMENTS

a. Contacted a political leader, the central government or local assemblymen	1	2	9	<input type="checkbox"/>
b. Worked in a political party or group	1	2	9	<input type="checkbox"/>
c. Worked in another organization or association	1	2	9	<input type="checkbox"/>
d. Voted in public elections	1	2	9	<input type="checkbox"/>
e. Signed a petition, boycotted a product, went to a demonstration or took part in similar activities	1	2	9	<input type="checkbox"/>
f. Wrote a blog article or participated in the activities of an online community or discussion group	1	2	9	<input type="checkbox"/>

D1. Now a few questions for the purpose of statistical analysis. In what year were you born?

WRITE IN YEAR OF BIRTH

.....

D2. What is the highest level of education that you have attained?

Primary	1	<input type="checkbox"/>
Lower vocational, secondary without GCSE	2	<input type="checkbox"/>
Vocational with GCSE	3	<input type="checkbox"/>
Secondary with GCSE	4	<input type="checkbox"/>
Post secondary	5	<input type="checkbox"/>
Tertiary	6	<input type="checkbox"/>
DON'T KNOW, NO ANSWER	9	<input type="checkbox"/>

D3. Where did you grow up?

In the community, city you currently reside	1	<input type="checkbox"/>
In its close vicinity	2	<input type="checkbox"/>
Elsewhere in this Region (administrative unit)	3	<input type="checkbox"/>
Outside this Region (administrative unit)	4	<input type="checkbox"/>
DON'T KNOW, NO ANSWER	9	<input type="checkbox"/>

D4. How long have you been living in your current place of residence?

WRITE IN NUMBER OF YEARS, OR NUMBER OF MONTHS IF RESIDING FOR LESS THAN A YEAR

NUMBER OF YEARS.....NUMBER OF MONTHS.....

D5. Would you like to stay in your current place of residence permanently?

Agree strongly	1	<input type="checkbox"/>
Agree	2	<input type="checkbox"/>
Disagree	3	<input type="checkbox"/>
Disagree strongly	4	<input type="checkbox"/>
DON'T KNOW	8	<input type="checkbox"/>
NO ANSWER	9	<input type="checkbox"/>

D6. What is your overall satisfaction with your life?

Satisfied strongly	1	<input type="checkbox"/>
Satisfied	2	<input type="checkbox"/>
Dissatisfied	3	<input type="checkbox"/>
Dissatisfied strongly	4	<input type="checkbox"/>
DON'T KNOW	8	<input type="checkbox"/>
NO ANSWER	9	<input type="checkbox"/>

D7. Do you consider yourself religious?

Yes, I am religious and practicing (I believe in God and attend religious services)	1	<input type="checkbox"/>
I believe in God; rarely or never go to church	2	<input type="checkbox"/>
My faith is not a matter of church but I am a religious person	3	<input type="checkbox"/>
I am not religious	4	<input type="checkbox"/>
I would say I am an atheist	5	<input type="checkbox"/>
DON'T KNOW	8	<input type="checkbox"/>
NO ANSWER	9	<input type="checkbox"/>

D8. Are you a member of a church?

Yes, the Catholic Church	1	
Yes, another Christian church	2	
Yes, another one	3	
No	4	

D9. Over the past 12 months, how often have you been attending religious services or gatherings (except special occasions such as weddings, funerals or baptism)?

At least once weekly	1	
At least once monthly	2	
At least three or four times yearly	3	
Only once or twice a year	4	
Not at all	5	
DON'T KNOW	8	
NO ANSWER	9	

PRESENT CARD N

D10. What is your current economic status, main source of subsistence?

Director or "top management" responsible for at least 6 employees	1	
Director or "top manager" responsible for 5 employees or less	2	
Middle or lower management (leader) responsible for at least 6 employees	3	
Middle or lower management (leader) responsible for 5 employees or less	4	
Freelance worker	5	
Self-employed person – company owner or partner, shop owner	6	
Self-employed person – tradesman or other	7	
Employee – independent professional, "top expert"	8	
Employee – official	9	
Employee – service sector, other than official	10	
Foreman, qualified manual worker	11	
Other (non-qualified) manual worker/servant	12	
Farmer/fisherman	13	
Old-age pensioner	14	
Not employed due to sickness	15	
Unemployed (even temporarily)	16	
Student, apprentice	17	
Permanent domestic work, working for your own family's business	18	
On maternal leave	19	
Other	20	
NO ANSWER	99	

PRESENT CARD O

D11. How much is your net monthly income (from all economic activities, including social welfare), after subtracting taxes? Try to place it in one of the following categories.

up to 5,000 CZK	1	
5,001–7,000 CZK	2	
7,001–9,000 CZK	3	
9,001–11,000 CZK	4	
11,001–15,000 CZK	5	
15,001–20,000 CZK	6	
20,001–30,000 CZK	7	
30,001–40,000 CZK	8	
40,001–75,000 CZK	9	
75,001 CZK or more	10	
NO ANSWER	99	

D12. What is your marital status?

Married – cohabiting with partner	1	
Widowed	2	
Divorced	3	
Married – living separately	4	
Single	5	
NO ANSWER	9	

PRESENT CARD P

D13. What is the composition of your household?

ONE RESPONSE ONLY

I live alone	1	
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A couple (marriage or cohabitation)	2	
A couple and one child	3	
A couple and two children	4	
A couple and three or more children	5	
A couple and any of your parents	6	
A couple, children and any of your parents	7	
Mother or father only, child or children and any of your parents	8	
Mother or father only and child or children	9	
Other cases	10	
NO ANSWER	99	

D14 – D17 FILL IN YOURSELF

D14. Respondent's sex

Male	1	
Female	2	

D15. Type of respondent's neighbourhood

Countryside	1	
City	2	

D16. District

WRITE IN DISTRICT NAME

	○ ○
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D17. Population of respondent's place of residence

ROUND TO THOUSANDS, MUNICIPALITIES WITH LESS THAN 500 INHABITANTS = 500

	○ ○
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Finally, I would like to ask you to give me your name and address. *Factum Invenio* needs to know them for the purpose of random checks of my work. Respondents' names and addresses are recorded in a special form and kept elsewhere than the questionnaires completed. Addresses are used solely for the purposes of these checks and will never be used for other purposes. If you agree with providing your information, please confirm it with your signature. In the near future, you may receive a card in your mail. Please answer the card, it is quite easy.

RECORD RESPONDENT'S NAME IN THE INTERVIEW REPORT.

This is all and I thank you for the interview on behalf of *Factum Invenio*.

I DECLARE THAT I CONDUCTED THE INTERVIEW PRECISELY IN LINE WITH FACTUM INVENIO'S INSTRUCTIONS.

INTERVIEWER'S NAME: SIGNATURE:

INTERVIEW ENDED AT (HH, MM)

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INTERVIEWER ID

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INTERVIEW DATE (DAY, MONTH)

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CODER ID

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